**Sample Intake Questions**

Use these questions on a form or ask them during a one-to-one session.

1. Do you have a bank account?

* Yes
* No

1. If NO, is there a specific reason you don’t have one?

* Hours or locations are inconvenient
* Can’t find free or low cost banking options
* Distrust banks
* Other

Please describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. If YES, please check all the types of accounts you have:

* Savings
* Checking
* Retirement account
* College savings
* Other

Please list:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. How often do you use Alternative Financial Services such as payday loans, check cashing, etc.?

* Never
* 1-2 times a month
* 3-5 times a month
* 5+ times a month
* Only in an emergency

1. Have you thought about saving for your future to prevent financial stress?

* Yes, I’ve thought about it and I save money when I can
* Yes, I’ve thought about it, but I don’t know where to begin
* No, I haven’t really thought about it

1. Do you have enough savings (3-6 months living expenses) to make it through a financial emergency (i.e. job loss or accident)?

* Yes
* No
* Unsure

1. How do you save money?

* Personal savings account
* Another person’s bank account
* Cash
* Material possessions
* I don’t save
* Other

Please describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. What are the benefits of having a checking and savings account?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. What factors do you consider in determining your budget?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Do you have the money and remember to pay your bills every month?

* Yes
* No

1. What is the purpose of credit, leasing, and/or credit cards?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Do you know about the credit rating system and the advantage of having a high credit score?

* Yes
* No

1. In the past six months have you…(check all that apply)

* Been unable to pay bills including but not limited to rent, utilities, mortgage payments, and credit cards?
* Used Alternative Financial Services like payday lending or check cashing?
* Participated in government programs like SNAP or TANF?